

MULTI-AGENCY / MULTI-PROGRAM DESIGN

*Universal Case Management -
One Integrated Solution*



- Looking for a single job matching and case management solution that supports all your One-Stop partners and partner programs?
- Need an application that will allow your staff to focus on the needs of their customers and not on their system?
- Can your current One-Stop system handle one more rewrite?

AOSOS is the answer. Its Multi-Agency / Multi-Program Design was specifically developed to enable **AOSOS** to support any number of partners and programs and to eliminate implementation costs as new programs are created and evolve over time. **AOSOS** enables counselors to manage any number of programs within a single, integrated case management system.

AOSOS supports an unlimited number of partner agencies and their programs. **AOSOS** functionality and Multi-Agency / Multi-Program Design allows you and your partner agencies to seamlessly assess, refer and track customers in a comprehensive One-Stop environment.

AGENCY FEATURES

- Support unlimited number of partner agencies.
- Track agency registration and termination.
- Partner agency referrals.
- Agency-specific security.

PROGRAM ENROLLMENTS

- Unlimited number of programs.
- Automatic enrollment tracking based on funding streams and / or service types.
- Create new eligibility fields on the fly.
- Partner programs can participate in Common Measures.
- Hold period tracking.

PROGRAM EXIT & OUTCOMES

- Hard and soft exits.
- Flexible wage data tracking.
- Create new outcome fields anytime.

The **AOSOS** Multi-Agency / Multi-Program Design allows services to be designated with multiple program funding streams, creating all necessary program enrollments. **AOSOS** automatically manages the relationships between enrollments, including those designated by the state as participating in Common Measures. **AOSOS** automatically tracks and maintains enrollments as services are added or cancelled and as funding is obligated or de-obligated.

The screenshot displays the AOSOS software interface for a customer named 'Sample, Floreel'. The interface is organized into several sections:

- Customer Search:** Shows 'Sample, Floreel', 'SSN: 999-11-2222', and 'OSOS ID: WY90033275'.
- Detail:** A form with fields for 'Provider Name' (Grandscape Community College), 'Original Obligation' (\$475.00), 'Total Obligation' (\$475.00), 'Offering Code' (\$475.00), 'Actual Cost', 'Planned Start Date' (06/13/2006), 'Planned End Date' (06/15/2006), 'Actual Start Date' (06/13/2006), 'Actual End Date', 'F&B Contact Date', 'Minimum Hours' (48), 'Program Dir Type' (ITA-Tea), 'Consolidated' (checked), 'Number of Weeks', 'Min. Prog. Agreed' (MS Local level 1 - grade 8 or better), 'Actv. Objective' (Class Training - Computer Programming), 'Program', 'Agency' (Sample Local Agency), and 'Office' (Sample Local Agency's Office).
- Tracking:** A table with columns for Year, Month, and Hours. It shows data for 2006, June, with 52 hours.
- Funding:** A table with columns for Level, Source, Obligated, Actual, and Oblig #. It shows two funding sources: 'STATE WPA/Adult Local' with \$175.00 obligated and \$0.00 actual, and 'WFO Sample Local F&B' with \$300.00 obligated and \$0.00 actual.
- Service:** A section for 'Computer Programming Training' with a note to 'include a secretary's office'.

The Multi-Agency / Multi-Program Design works with Flexible Data Screens to support an unlimited number of programs and outcomes.

"Our partner agencies are impressed with how AOSOS provides a comprehensive view of their customers and makes referrals easy. By using AOSOS, they streamline intake and eliminate redundant services too. Defining new programs and outcomes is simple." - Kathy Partington, Rhode Island Dept. of Labor and Training

The Multi-Agency / Multi-Program Design enables states to customize the rules for each program, including:

- Common Measures participation.
- Which activity types and funding streams trigger enrollment.
- Soft exits - number of days, notification.
- Allows for optional hard exits.
- Which quarters' wages to track.

Summary

The AOSOS Multi-Agency / Multi-Program Design lets you support an unlimited number of partners and programs within one integrated solution, eliminating costly system rewrites to add new programs.

AOSOS is easily customizable to meet the specific needs of each program. This design allows partner agencies to seamlessly assess, refer and track all customers in one comprehensive case management environment.

The screenshot displays the AOSOS web application interface. At the top, there are navigation tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, and HELP. Below these, a search bar and a 'Services' button are visible. The main content area shows a customer profile for 'Sample, Fictional' with SSN: 999-11-2222 and OSOS ID: NY93833275. A table lists various services provided, including 'New Job Search - Staff Assist', 'Assessment Interview, VBA Assessment', 'Career Guidance', 'Workforce education service', 'Complete Programmer Training', 'Web Enrollment', 'Labor Exchange Enrollment', and 'Common Measures Enrollment'. A 'Sample Local Program Enrollment' is highlighted. A pop-up window titled 'Service History - Web Page Editing' shows details for a 'Sample Local Program Enrollment' with fields for Center, Date, Agency, Enrollment Date, Program (Inc) Type, Enrollment Service Name, Enrollment Service Type, Employment Status, School Status, Staff Name, Office, and Education Level. Below this, an 'Eligibility Criteria' table is shown with columns for 'Adult Only' and 'Youth Only'.

Adult Only	Youth Only
Homeless	Homeless/Runaway/Foster Child
	Requires Adult and Assistance
	Deficient in Basic English Language Skills
Multiple At-Risk	School Dropout
Out of Public Assistance	Offender
Low Income Priority X	Pregnant or Parenting
Physical Disability	

Services may be funded by multiple federal, state and local programs. AOSOS creates the necessary enrollments, captures reporting characteristics, and tracks services and outcomes.

Contact Us

AOSOS is a unique web-based, one-stop operating system designed to help states and Workforce Investment Boards effectively and efficiently meet the requirements of the Workforce Investment Act, Common Measures and beyond.

Visit the AOSOS Info Site to view detailed information about AOSOS and the Consortium at: <http://www.ososinfo.org>

To make arrangements for a demonstration of AOSOS to your organization, please email us at: ososinfo@labor.state.ny.us

The AOSOS Consortium invites states to take advantage of this application designed by and for workforce and economic development professionals.