

AOSOS is a great system! I love all the features that make case management so much more efficient. I can post activities to multiple customers, schedule appointments, and generate correspondence for One-Stop activities. Now I can focus my attention on my customers instead of paperwork!

Kate Brennan
Rhode Island Department of Labor

AOSOS Software
is Supported By:



America's OSOS Service Center
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Harriman State Office Campus
Albany, New York 12240-0070



The **AOSOS** Consortium invites states to take advantage of this application designed by and for workforce and economic development professionals!

Visit the **AOSOS** Info Site to view detailed information and documentation about the **AOSOS** Consortium and application.

www.ososinfo.org

For more information, or to arrange a demonstration of the **AOSOS** application to your organization, please email us.

ososinfo@labor.state.ny.us

- The **AOSOS** Consortium provides new partners with assistance and support.
- States and local partners have installation and integration responsibilities.
- Hosting options are available.

AOSOS Consortium States:

- Kentucky
- Nevada
- New Jersey
- New York
- Rhode Island
- Virgin Islands



What is AOSOS?

AOSOS is a comprehensive job matching, case management and reporting system for workforce and economic development professionals who work with employers and job seekers.

AOSOS is a unique web-based, one-stop operating system designed to help states and Workforce Investment Boards effectively and efficiently meet the requirements of the Workforce Investment Act, Common Measures and Beyond.

AOSOS contains all the functions required to meet the business requirements of core WIA and USDOL/ETA administered programs.

AOSOS allows for easy customization to support multiple federal partner, state and local programs.

AOSOS is driven by a team of federal, state and local workforce professionals working through the America's OSOS Service Center. Enhancements are funded through Consortium member states' subscriptions. Original development was funded through the US Department of Labor, Employment and Training Administration (USDOL/ETA).



Functional Features

- Self-service options that empower customers and staff-assisted modes.
- Integrates with existing state systems to maximize the "One-Stop" experience.
- Planning and tracking capabilities based on a customer's needs.
- Supports state and local programs.

Case Management Features

- Universal registration and case management.
- Quick and comprehensive assessment.
- Job matching, referrals and placements.
- Employment plans and goal tracking.
- WIA eligibility determination.
- Service delivery and outcomes tracking.
- Fund allocations, obligations and payments.
- Individual training accounts.
- Partner agency referrals.
- Appointments and reminders.
- Follow-up and monitoring.
- Notification and correspondence.
- Counselor notes.
- Provider management and tracking.
- Employer relations and service tracking.
- Job order management and tracking.

Reporting Features

- Federal reporting and verification.
- Local management reporting.
- UI wage interface.

Administrative Features

- States choose which programs participate in Common Measures.
- States choose feature implementation.
- Flexible security management.
- Multi-Agency / Multi-Program Design - Support for any state or local program.
- Easy to interface with other systems.
- Flexible Data Screens - Deploy new custom data screens overnight with zero IT costs.

Why AOSOS?

The AOSOS Consortium, a self-governing group, plays a critical role in strategically planning the continued enhancement, customization, and development of AOSOS to meet the challenges of evolving federal, state and local workforce development systems.

AOSOS features and its Multi-Agency / Multi-Program design allow partner agencies to seamlessly assess, refer and track customers in a One-Stop environment.

AOSOS meets all USDOL/ETA-mandated reporting requirements, including Common Measures.

AOSOS has powerful drill-down capabilities that allow self-verification of federal reporting data through the front-end application.

AOSOS provides extensive local management reporting.

AOSOS has an open and extensible design that provides an easy mechanism to interface and exchange data with third-party, state and federal systems.

AOSOS interfaces allow job orders and resumes to be exchanged with various job banks.

AOSOS easily scales from the smallest to the largest state. A variety of hosting options are available to new states.